

PRIVACY POLICY & INTERNAL PRIVACY CONTROLS

LAST UPDATED: JULY 2024

APPROVED BY THE BOARD OF DIRECTORS ON
05 JULY 2024

ZEN CAPITAL MARKETS LTD

AN INVESTMENT DEALER (FULL SERVICE EXCLUDING UNDERWRITING) LICENCE AND
GLOBAL BUSINESS COMPANY LICENSED BY THE FSC

OVERVIEW	2
DATA PROTECTION FRAMEWORK.....	2
PRIVACY POLICY & INTERNAL PRIVACY CONTROLS.....	2
RETENTION OF RECORDS	3
COOKIES	3
THE PROTECTION OF NON-PUBLIC INFORMATION	3
YOUR CONSENT.....	4
CUSTOMER ACCESS TO NON-PUBLIC INFORMATION & CHANGES TO PRIVACY POLICY	4
QUERIES	4

Overview

Zen Capital Markets Ltd (the "Company" or "The Company") places a high priority on the privacy and integrity of the personal information of our customers, both present and future. The Company strives to ensure the safety and confidentiality of all information received from the Customer. This Privacy Policy & Internal Privacy Controls (the "Policy") describes how the Company collects, uses, and protects the personal information of the Customer.

Data Protection Framework

In accordance with the Mauritius Data Protection Act 2017, the Company views the protection, privacy, and the safeguarding of that personal and financial information of clients and website visitors as a high priority.

Zen Capital Markets Ltd ("the Company") and everyone responsible for using data follow strict rules

On how personal information can be collected and used. Users must make sure the information is:

- Used fairly and lawfully
- Used for limited, specifically stated purposes
- Used in a way that is adequate, relevant, and not excessive
- Accurate
- Kept for no longer than is absolutely necessary
- Handled according to people's data protection rights
- Kept safe and secure
- Not transferred without adequate protection

Privacy Policy & Internal Privacy Controls

The Company routinely collects personal, confidential, and sensitive non-public information ("Non- Public Information") from its customers. The Company is committed to safeguarding this information so that its confidentiality can be maintained and unauthorized access, use or disclosure of this information can be prevented. If the Customer does not want the Company to use the Non-Public Information, the Customer should so inform the Company in writing by sending an email or a letter by registered post at the registered office of the Company. Should the Customer wish to opt out, the Company may not be able to continue providing information, services and products requested by the Customer and the Company shall have no liability to the Customer in respect of the same.

The Company will not use or disclose Non-Public Information for any purpose other than for the

Performance of business activities or if required by law.

This Policy describes how the Zen Capital Markets Ltd protects and handles the Non-Public Information it collects on customers who apply for or receive its products and services. The provisions of this policy apply to current, former, and prospective customers of the Company.

Your Consent

By accessing our Site, you consent to The Company collecting, maintaining, using, and disclosing your Personal Data in accordance with this privacy policy.

Customer Access to Non-Public Information & Changes to Privacy Policy

EMAIL: info@zcmarkets.com

WEBSITE: zcmarkets.com

ADDRESS: Rue de La Democratie office 306 3rd floor Ebene
Junction Ebene 72201 Mauritius

The Company endeavours to keep its customer files complete and accurate it shall also give its

customers reasonable access any Non-Public Information maintained on that customer.

This Policy is set out on the Website and The Company may update this Policy from time to time. The revised Policy together with a general notice informing customers of such change will be promptly posted to the Website as and when this Policy is materially amended. The Customer irrevocably agrees the posting of a revised Policy electronically on the Website as constituting actual notice to the Customer. Any dispute over the Policy is subject to this notice. The Customer is encouraged to periodically check back and review this Policy so that the Customer will always know what information the Company collects, how it uses it, and to whom it discloses it.

Queries

If you have privacy questions which are not answered by this Privacy Policy or any other concerns about how we use your personal data, please write to us to the email displayed in our website.